

ESPO's Cash Collection in Transit Service framework (324F) provides quick solution for Transport for London



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The Requirements

Transport for London is the integrated transport authority responsible for running the day-to-day operation of London's public transport network and for managing their main roads.

They need to make cash collections from London Underground Stations, ticket vending machines, public toilets, coach stations and the London Transport Museum. This also involves the process of cash sorting and delivering it to various banks to be deposited in TfL accounts. Transport for London already had an OJEU contract in place but contacted ESPO as their current one was coming to an end.

Transport for London's procurement objective was to meet a short timescale in a compliant manner and achieve value for money.

The Solution

Transport for London chose ESPO's Cash Collection and Cash in Transit Service (324F) due to its ease of use and quick turnaround - with the terms and conditions agreed and a basis for starting the specification writing. The framework is already EU/UK compliant, so there was no need to run a full EU tender. Transport for London took advantage of the ESPO further competition template document and were only required to make small adaptations.

The Results

To accommodate their needs, Transport for London successfully placed a Call off Contract. They found the ESPO staff very helpful and quick at responding. By utilising the ESPO Cash Collection and Cash in Transit Services Framework (324F), the contract was put in place on time.

ESPO's solution was quick and easy to use. The instructions and methodology that they provide are simple to follow and understand

Commercial Manager, Transport for London

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