



# Energy Update

## Issue 3

### Mains Gas Renewal

At ESPO, we like to work in advance so that we can gain an understanding of how much energy we need to secure in line with our trading strategy. We buy 18 months in advance so we are only a few months away from beginning our purchasing for the renewal of our Mains Gas framework (192).

If you are a current customer of our Mains Gas framework (192), you should have received your gas renewal documents for the framework beginning 1 April 2023. TotalEnergies Gas & Power (Formerly Total Gas & Power) will be supplying the gas for our next framework following our recent tender process.

Please note the deadline to advise us of your renewal is 30 September 2021. You will need to either return your completed documents by email at [energy@espo.org](mailto:energy@espo.org) if you wish to remain with us, or advise in writing if you do not.

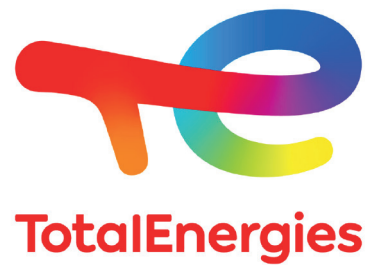
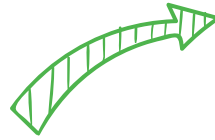
Don't forget to check whether your contact details are up to date to ensure you receive your documents.

**Need further information?** Get in touch with us on [energy@espo.org](mailto:energy@espo.org).

[espo.org](https://espo.org)

# Exciting news!

## Total Gas & Power Rebrand



We wanted to share with you that Total Gas & Power Limited - the current supplier for our Mains Gas (192) and Electricity (191) frameworks - has been rebranded to TotalEnergies Gas & Power.

Rest assured; this doesn't affect the relationship between you, TotalEnergies and ESPO. The contact numbers for both ESPO and TotalEnergies remain the same and the name change does not affect any current contractual agreements.

### Why are they changing name?

The Total Group is being transformed into a broad energy company and is committed to becoming carbon net zero by 2050, if not sooner - putting sustainability at the heart of their strategy.

Changing their Group name from Total to TotalEnergies is the next step in their clean energy transition. "Total" remains a part of their new name reflecting their prestigious heritage. Changing to TotalEnergies symbolises a new commitment: to be a world leader in energy and meet increasing demand whilst producing fewer emissions.

### What else you need to know

TotalEnergies website has switched over to [business.totalenergies.uk](https://business.totalenergies.uk) and their email addresses are now @totalenergies.com.

Rest assured; any emails sent to a @totalgp.com email address will be redirected to their new email address for several months while they transition. Likewise, totalgp.com is now being redirected to the new website.

If you would like any additional information, please get in touch with our Energy team on [energy@espo.org](mailto:energy@espo.org).



### Useful contacts at TotalEnergies:

#### Gas

t: 01737 275 587

e: [gp.redhill.espo@totalenergies.com](mailto:gp.redhill.espo@totalenergies.com)

#### Electricity

t: 01737 275 626

e: [gp.redhill.espolelectricity@totalenergies.com](mailto:gp.redhill.espolelectricity@totalenergies.com)



OIL



NATURAL GAS



ELECTRICITY



HYDROGEN



BIOMASS



WIND

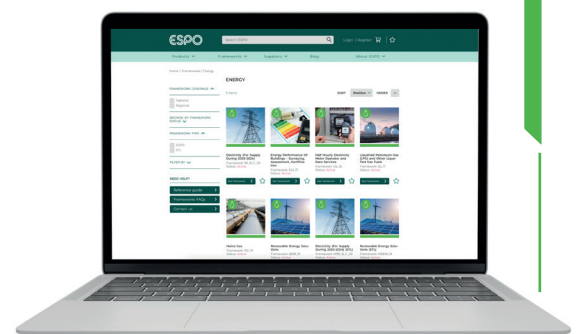


SOLAR

## What we offer

Did you know that we have a variety of frameworks under the ESPO Energy category? If you are using ESPO for only one or two frameworks, it is worth taking a look at the other services that we offer to see if we could be saving you even more money through our range of energy solutions.

You can view the full range of solutions on [espo.org](https://espo.org).



# Siteworks Services

**Did you know - TotalEnergies, the current supplier for our Mains Gas (192) and Electricity (191) frameworks, offer a siteworks service? This service offers the opportunity to do meter installations and removals.**

The siteworks process involves a number of different parties and it's important to point out that only the physical meter install is done via TotalEnergies systems. The MPAN (meter point administration number) relates to the cabling which is laid and this part of the process needs to be completed by the DNO (distribution network operator). Once the cables are laid, TotalEnergies can then look at fitting the physical meter. It's at this point TotalEnergies will be asking about MOPs as they will send a flow through to your chosen MOP, which will trigger the meter install to be planned.

Should you require a siteworks to be done at one of your properties, it's important to know there is 6 to 8 weeks lead time from the point at which a completed siteworks form is submitted. Depending on social distancing restrictions, the time scales may currently be extended to as long as 12 weeks in some cases.

Siteworks forms can be requested from [energy@espo.org](mailto:energy@espo.org). Accessing your siteworks via ESPO means that your meter install can be actioned quicker as we have our own dedicated siteworks contact at TotalEnergies.



Once ESPO has shared the siteworks form you should deal with TotalEnergies directly from here, but copy in our email ([energy@espo.org](mailto:energy@espo.org)) so that we can track the progress and supply you with pricing information. Completed forms should be sent to [elecnewconnections.uk@totalenergies.com](mailto:elecnewconnections.uk@totalenergies.com).

## Market conditions over the last three months

Many of you will have seen the headlines last month about the increase in the Ofgem Energy Price Cap. This was needed due to the rapid increase in wholesale energy costs in the first part of the year. The Price Cap only applies to domestic households, but the increase in wholesale costs will impact all energy users.

Recent months have seen wholesale prices increase even further and at a faster rate. This is due to the recovery in power demand following the easing of Covid-19 restrictions and increases in prices for global commodities used in energy generation, such as coal and gas. Another key factor in the rising costs of energy generation is the objective for European countries to accelerate plans for decarbonising the economy. Utilities are paying increasing costs for the pollution permits they need to keep generating power from fossil fuels, as there is currently insufficient energy from alternative sources to meet demand.

As the drivers of this trend look unlikely to change in the near future, we can expect wholesale prices to remain high for some time. ESPO Energy traders will continue to look for opportunities to secure energy in advance, to mitigate some of the rising costs, but all energy users need to be aware that gas and electricity bills are likely to continue to rise and budget accordingly.







## New member of the Energy team

We would like to introduce Sam Collishaw! Sam joins us to help manage the growth in our bill validation service as a Contract Support Officer. Sam kept himself busy through lockdown by starting his own business with his brother, providing logo revamps and social media make overs for small local businesses in and around Nottingham. This also gave Sam a great opportunity to work on his customer service skills. Sam is well versed with Microsoft packages and already helping to make our software work smarter!



Our team are ready to help with any questions you have but like many they continue to work safely from home, so please be patient when contacting us.

We realise the importance of having a real person on hand if you need them, so to make sure that your query is answered as quickly and efficiently as possible, contact us directly on **energy@espo.org** or call **0116 265 7878**.

## Meet our Energy Systems and Innovation Manager, Kate Maher

**How long have you been at ESPO?**

3 years

**Tell us a bit about you and your background before joining us here at ESPO:**

Before joining ESPO, I worked for an energy broker for 6 years, starting as a Receptionist and an admin for the bill validation team working my way up to Senior Analyst and Team Leader. I also did a period of time in price negotiation and finance. Prior to this, I worked as an Apprentice in an estate agent doing admin for a year to complete an apprenticeship.

**What is your current role and what does it involve?**

I am the Energy Systems and Innovation Manager. My role includes managing a team of five members, ensuring the smooth delivery of reporting to our customers, portfolio management and general customer services and ensuring the supplier provides reporting in a timely manner.

**How did/what made you get into procurement?**

I decided upon my return from New Zealand I wanted to do something different, I was a qualified Nursery Nurse prior to my travels but had spent a year working for Farmers in their children's department while in NZ, so I did an apprenticeship in admin whilst gaining experience at a local estate agent. Once



completed, I applied for a reception role with a Broker to put my newly gained skills into practise and naturally just got involved and started learning about energy. I like to be busy and being highly organised is probably my best attribute, so I was always asking for tasks to help the busy Account Managers out to keep me occupied. One step at a time, I moved around the departments to gain a well-rounded knowledge before seeing an opportunity with ESPO!

**What plans do you and the team have for the future?**

We would like to launch some more services, such as historic bill validation and water validation.

**Favourite motto or quote:**

"Proper planning prevents poor performance".

**What do you like to do when you're not working?**

I love to bake and go for afternoon tea's or take off with the family in our camper van. I am a real people person so love to see others.

Barnsdale Way, Grove Park  
Enderby, Leicester, LE19 1ES

T. 0116 265 7878  
E. [energy@espo.org](mailto:energy@espo.org)  
[espo.org](http://espo.org)